BUILDING A GROWTH-FRIENDLY TAX ENVIRONMENT

The 3rd Belt and Road Initiative Tax Administration Cooperation Forum

——Enhancing Tax Administration Capacity Building in the Post-pandemic Era

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Learn4Tax Platform to Strengthen Tax Collection and Administration

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PART ONE

Why

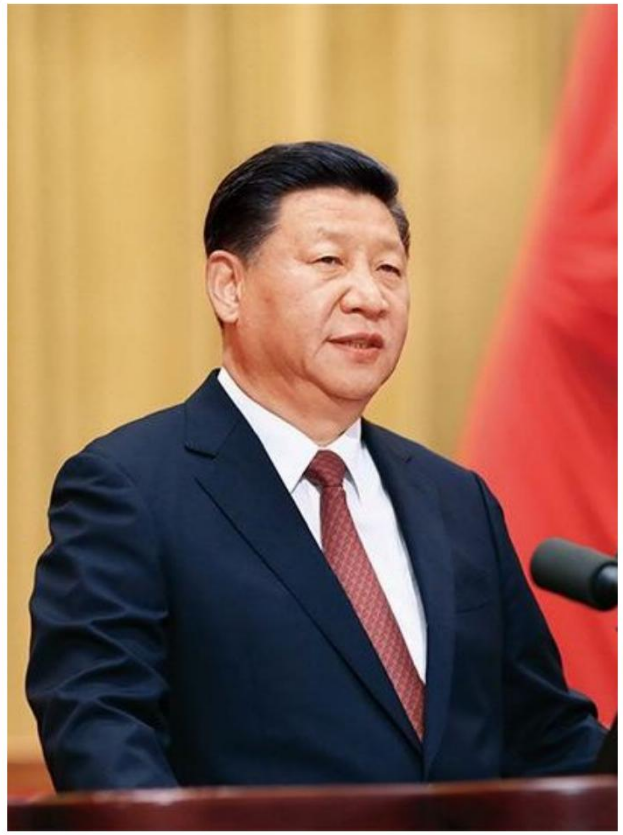
Why-

It's the tradition of Chinese history

China is a country with an ancient civilization of 5000 years, Governments in ancient china set a high value on strengthening the on-the-job learning for civil servants and improving their cultural literacy, ability of administration and sense of morality.

Why-

It's the demand of central government



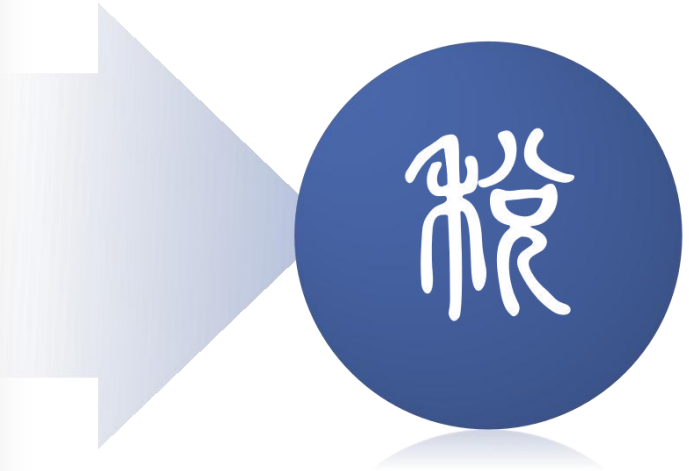
Without the full-scale learning in the whole party and training for the civil servants, there would not be any great development in our cause

Why-

It responds to the development of the times

Online learning and online training have become the general trend

The number of Internet users in China had hit 1.032 billion, with the Internet availability rate reaching 73 percent.



Why-

It addresses the need of tax authorities

China's tax authorities characteristics

Multitude of management layers

- 5 layers
- 3200 institutions

Large number of personnel

- 700,000 serving taxation personnel

Heavy workload of tax collection and administration

- tax
- social insurance premium
- non-tax revenues

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PART TWO

What

Learn4Tax platform

Online learning and training platform

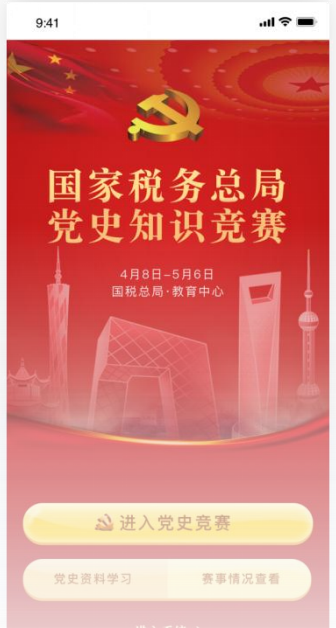
learning

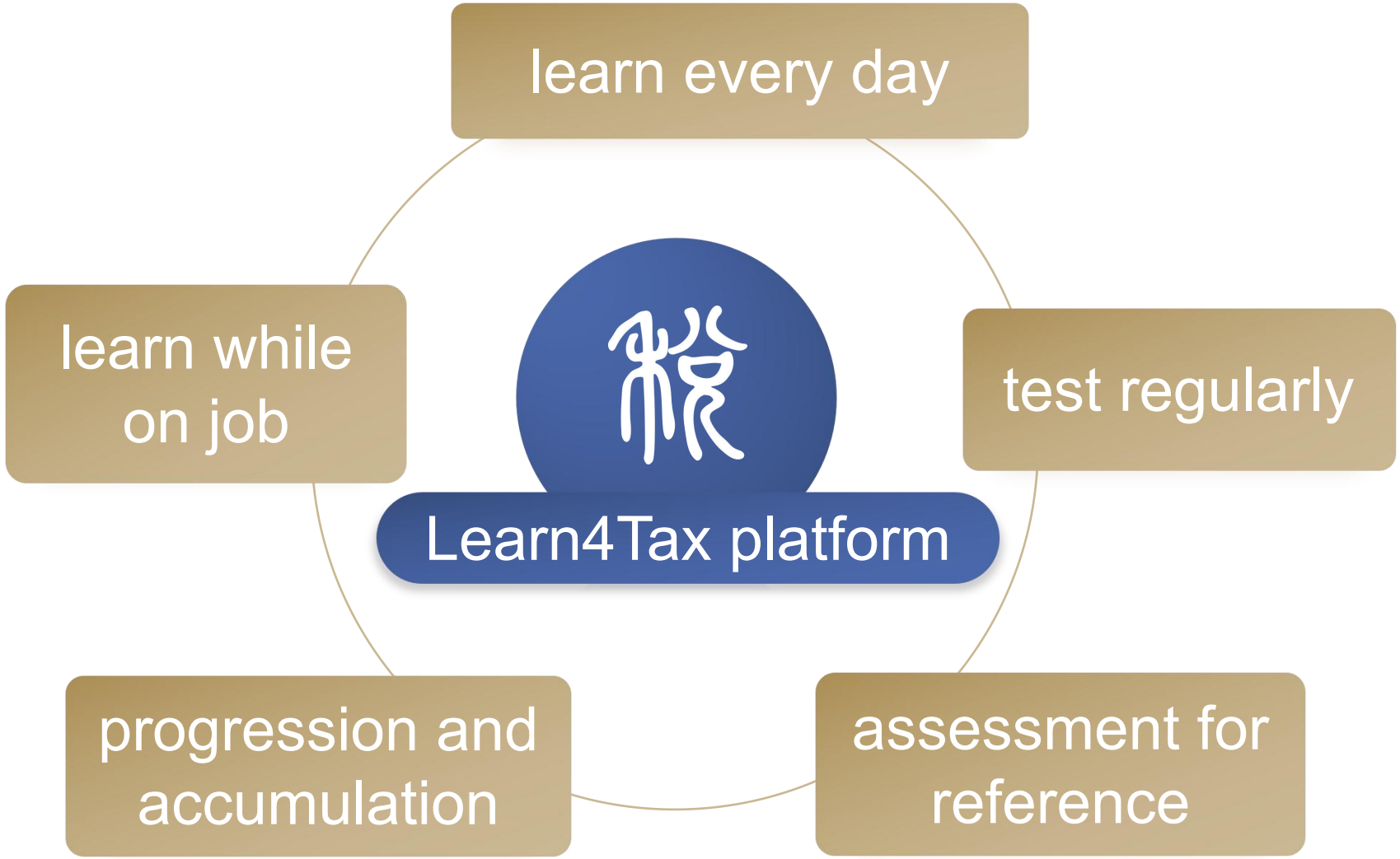
training

testing

evaluation

other functions




learn every day
test regularly
assessment for reference
progression and accumulation
learn while on job
Learn4Tax platform

Turning gradually the platform into a new battle field for ideological arming, a new vehicle for cadre training, and a new priority of team management and tax administration.

Characteristics-

platform management

Combines vertical leading with horizontal linkage

We have formed and gradually improved the management system of departments and bureaus responsible for tax collection and administration of the STA, building an all-round discipline led and highly collaborative education and training framework are combined.

Characteristics-

learning resources

Combines digital integration with resource sharing

- party building
- public affairs
- taxes and fees

- mini-course
- standard course
- MOOC
- e-book

- video
- audio
- text and illustrations

Everyone Can Learn Anytime and Anywhere

Characteristics-

learning methods

Combines online learning and offline training

online learning

live lectures

online training

offline training

Learning together

Providing help for queries

Characteristics-

promoting learning through examination

Integrates online learning and online testing

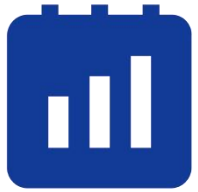
All learning and training must be tested while learning and testing must be combined

Characteristics-

the career development for taxation personnel

Explored a knowledge map and digital portraits of taxation personnel

Create personal learning accounts for users



Personal learning reports

Integrates outcome summarizing with reflecting on deficiencies

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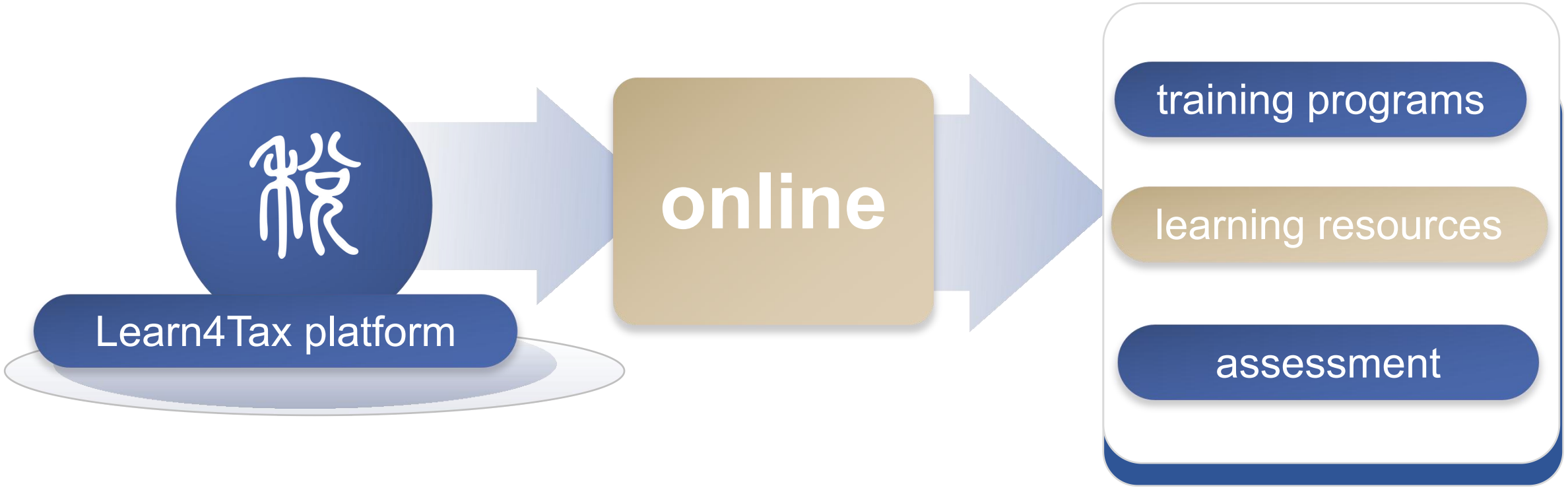
PART THREE

with What effect

promoted the “digital” transformation and upgrading of education and training for tax authorities



improved the implementation of decisions and arrangements of the central government carried right down to the grass-roots level

The“Opinions implementation”area

studied more than 6.7million times

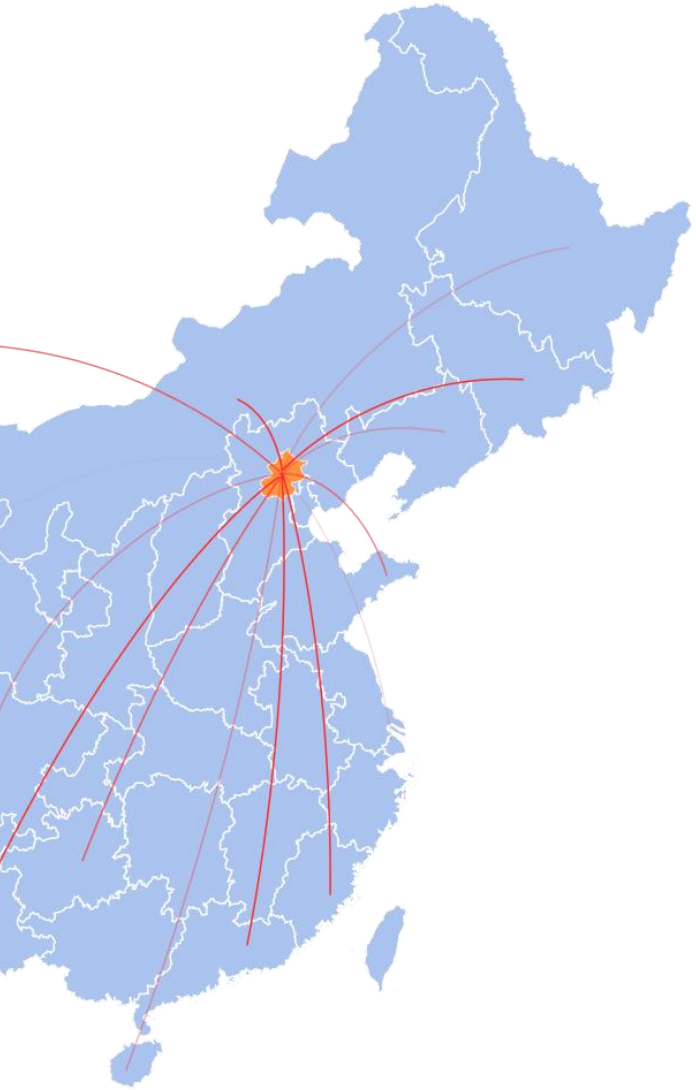
Column for tax refunds

the Efforts Made by the STA to Implement the Combined Tax and Fee Support Policies

studied more than **150,000** times

Effect-

realized educational equity in all regions of the country



- flexibility in time and space
- low cost
- wide coverage
- simplicity and efficiency

The Learn4Tax platform has been widely used by tax personnel from all regions and levels across the country since promoted

stimulated the inner motivation of taxation personnel to “actively learn operational knowledge”

nearly 700,000
registered users

average of
92,000
daily visits

average of 137
learning hours

Effect-

helped the taxation personnel to learn and grow

Training and Operational Competition

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PART FOUR

Future

THANKS