



BUILDING A GROWTH-FRIENDLY TAX ENVIRONMENT

The 3rd Belt and Road Initiative Tax Administration Cooperation Forum

—Enhancing Tax Administration Capacity Building in
the Post-pandemic Era

19-21 September 2022
Algiers Algeria



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EXPERIENCE SHARING BY INTERNATIONAL ORGANISATIONS

THE WATAF EXPERIENCE

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PART ONE

INTRODUCTION



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INTRODUCTION

CAPACITY BUILDING

- Capacity-building is defined as the process of developing and strengthening the skills, instincts, abilities, processes and resources that organizations and communities need to survive, adapt, and thrive in a fast-changing world. An essential ingredient in capacity-building is transformation that is generated and sustained over time from within; transformation of this kind goes beyond performing tasks to changing mindsets and attitudes. (*UN Academic Impact*)
- Transformation takes learning from theory to practice. The application of knowledge gained, impact made, changes activated and monitoring of results is essential to ascertaining the usefulness of a capacity building event.

INTERNATIONAL ORGANISATION

- An international organization is **one that includes members from more than one nation.**



FORMATS OF CAPACITY BUILDING



To mention a few.....



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PART TWO

ABOUT WATAF



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ABOUT WATAF

- WATAF was established through an adoption of Agreement by the General Assembly of Member States to contribute to the efficacy of tax administration and improved public service delivery in support of development of countries in West Africa.
- WATAF's mission is to provide a platform to encourage strong collaboration amongst all Economic Community of West African States (ECOWAS) member states towards the improvement of the quality of tax administration in the respective States.
- Our vision is to promote effective and efficient tax administration in member states in West Africa.
- WATAF's goal is to strengthen the **capacity of tax administrations** in West Africa through effective information and experience sharing, trainings, peer learnings, High Level Policy Dialogues, Exchange programmes, etc; as well as to become the unified voice on tax matters in the West African region.



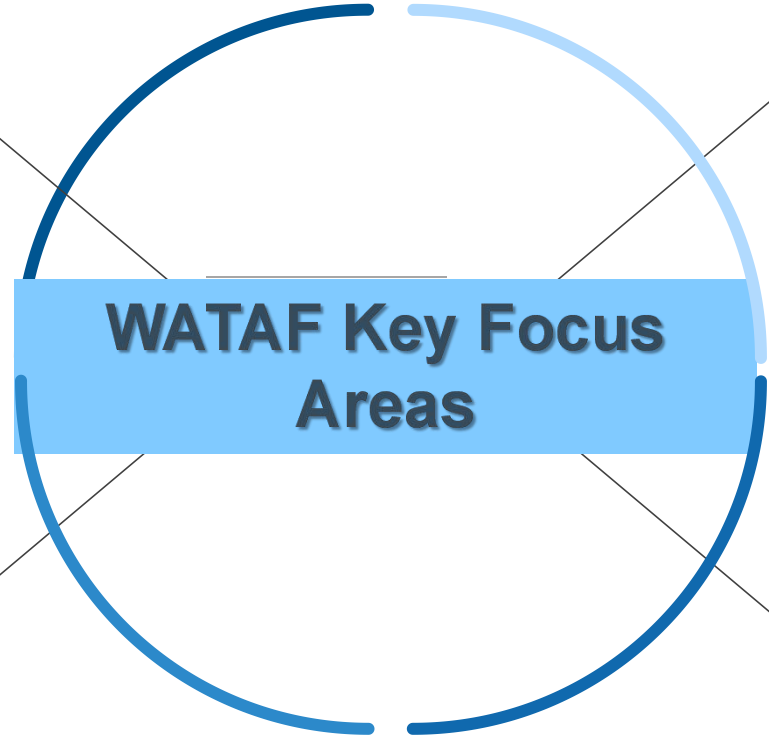
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Capacity Building

WATAF provides online short-term training courses in tax policies, customer service, audit, compliance and other areas that are expected to improve the quality of tax administration. Setting up of an online training portal in collaboration with South Center, IBFD, etc.

Exchange Programmes/Study Tours

This aids transfer of valuable knowledge from an expert while being hands on in a location. Currently there is a staff of the Togo Revenue Authority on secondment for special duties to the WATAF Secretariat.



WATAF Key Focus Areas

Technical Assistance

WATAF facilitates technical assistance between members so that a member country with expertise in an area can help another member country with a weakness in that area. Also, WATAF must deepen and expand its regional programs by boosting its capacity for technical issues and providing more specialized technical assistance.

Research Activities

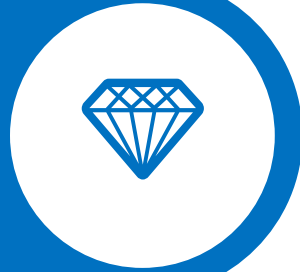
We are currently collaborating with IBFD, and other TAs while carrying out scoping activities to such as for data gathering and needs assessments.



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WATAF JOURNEY THUS FAR...



01

We have successfully organized over 30 in-house capacity building events. This is even becoming more frequent with the advent of virtual trainings.

02

WATAF organises a minimum of eight annual trainings in a calendar year, four physical and four virtual. Then we hold other trainings in collaboration with partner organisations.

03

Trained over 1,100 staff of member tax administrations, not counting non WATAF members*

04

Annual High Level Policy Dialogue series which is in its 4th edition this year. Outcome has been outstanding with over 1,500 participants over the last three years.